



DOLLAR Computer Corp.
The Refurbished Laptop Specialists!
 Dedicated to Quality & Service
 New Location 15551 Redhill Avenue Suite A
 Tustin, CA 92780 USA
 Ph: (714) 247-2200 Fax: (714) 247-2276
 Order Online: www.dollarcomputer.com

RMA REQUEST FORM

RMA #: _____ - _____

Fax This Form To: (714) 247-2276

Email To: techsupport@dollarcomputer.com

Customer Name	Customer Address	Best Phone # To Contact You
		() -
Dollar Invoice #:	Date of Purchase: / / Under Dollar Warranty? Yes No	Reference Online Order # :

Payment To be Made NOW: CASH - DEBIT - CREDIT ONLY

There is a \$49 Diagnostics Fee Applicable on all Non-Warranty Related Repairs. Diagnostics Fee is Due Upon Receipt and cannot be waived and is additional to Repair Charges. We will call you before making any repairs on your computer & confirm the total with you.

Credit Card # _____ - _____ - _____ Exp _____ / _____

Estimated Repair Cost: \$ _____ Quoted By: _____

Manufacturer / Model:	Part #:	Serial #:
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Please describe problem of unit for repair: (list any special requirements) See attached (notes, letters, documents, etc.)

Accessories	<input type="checkbox"/> _____ MHZ Speed	<input type="checkbox"/> Total RAM: _____ MB	<input type="checkbox"/> HDD Size: _____ MB / GIG
	<input type="checkbox"/> CD ROM Drive	<input type="checkbox"/> Floppy Drive	<input type="checkbox"/> Carrying Case
	<input type="checkbox"/> DVD ROM Drive	<input type="checkbox"/> Power Cord / AC Adapter	<input type="checkbox"/> PCMCIA Card _____ Modem / Network
	<input type="checkbox"/> CDRW Drive	<input type="checkbox"/> Battery	<input type="checkbox"/> Misc Equip _____

ADDITIONAL ACCESSORIES: _____

This Repair is Guaranteed for 30 Days from Repair Date on Replaced Parts ONLY! I understand that I alone am responsible to back-up all data and software on my hard drive. Data and software programs left on the computer system may be damaged or lost despite taking all reasonable precautions during the repair or installation of components. Dollar Computer is not responsible for the loss of data or damage to files and assumes no liability to reload any software. Parts availability and pricing are subject to change without notice. Specifications and Part Numbers may vary. We do not guarantee any software / Internet service compatibility. **Initial a Box Below and sign Please.**

<input type="checkbox"/> Okay To Delete Information. My Hard Drive Is Backed Up.	<input type="checkbox"/> Do Not Delete Information. I have NOT backed up My Hard Drive as required below.
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RMA SHIPPING INSTRUCTIONS:

- RMA's are shipped back UPS / FEDEX GROUND or US POSTAL MAIL only. Shipping Expedited Upgrades are up to the customer's expense upon request.
- No cross shipping of RMA. Defective items must be received first.
- You must attach a copy of your INVOICE/ORIORDER and a copy of this form filled out with your RMA Return for Warranty Work.
- Customer pays for shipping to DOLLAR. DOLLAR pays for shipping back to Customer For Hardware failures under Dollar Approval Only. All Non-Warranty Repairs Are Customer's Responsibility.
- Please securely pack RMA returns. We are not responsible for mispacked items; lost, broken, or damaged items in transit to us.
- DOLLAR APPROVED issued RMA # (FROM TOP OF THIS FORM) must be marked on the outside of the box.

Release of Liability Signature _____ Date _____ / _____ / _____